

TERMS AND CONDITIONS

Organiser	Dutch Lady Milk Industries Berhad (196301000165/5063-V)
Name	Beli & Menang Sempena Ramadan bersama Dutch Lady® 2024
Period	The Spend & Win starts at 00:00:00 on 1 March 2024 and closes at 23:59:59 on 14 April 2024.
Eligibility	<p>The Spend & Win is open to all Malaysian citizens and permanent residents in Malaysia aged 18 years and above with valid identification number (MyKad or MyPR) as on 1 March 2024.</p> <p>The following groups of persons shall not be eligible to participate in the Spend & Win:</p> <p>(a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses);</p> <p>(b) Employees of the Organiser’s agencies associated with the Spend & Win and their immediate families (spouse, children, parents, siblings, and their spouses).</p>
Entry Method	<p>WhatsApp Entry</p> <p>1. To participate in the Spend & Win, purchase a minimum of Ringgit Malaysia Forty [RM40] of any participating Dutch Lady product(s) (“Dutch Lady Products”) in a single original receipt (“Proof of Purchase”) within the Spend & Win Period from any outlets (in-store or online) .</p> <p>The Participating Dutch Lady Products are as follows:</p> <ol style="list-style-type: none"> a. DUTCH LADY® 123 PLAIN (300G, 550G , 850G, 900G) b. DUTCH LADY® 456 PLAIN (550G , 850G, 900G) c. DUTCH LADY® 6+ PLAIN (850G, 900G) d. DUTCH LADY® 123 HONEY (550G , 850G, 900G) e. DUTCH LADY® 456 HONEY (550G , 850G, 900G) f. DUTCH LADY® 123 CHOCOLATE (850G, 900G) g. DUTCH LADY® 456 CHOCOLATE (850G, 900G) h. DUTCH LADY® 6+ CHOCOLATE (850G, 900G) i. DUTCH LADY® MAXGRO (600G, 2X600G, 15X27G) <p>2. Snap a clear picture of the receipt(s) and send the following information via WhatsApp to 013-611 5339;</p> <ol style="list-style-type: none"> a. Clear picture of the Proof of Purchase/Receipt b. Full Name c. MyKad/MyPR Number (e.g. ; Picture of Receipt , Aishah Bte Johari , 881108-12-5678) <p>3. Each valid entry, completed with the required picture of receipt, fulfilled purchase requirement and personal information received and approved by the Organizer during the Spend & Win Period will be serialized (“Qualified Entry”). For every RM40.00 purchased of participating product(s) in a single receipt, one (01) serial number will be allocated to the Entry. For example ;</p> <ol style="list-style-type: none"> a. the single receipt of RM 80.00 of Dutch Lady Products , two (02) serial numbers will be given.

	<p>b. the single receipt of RM 120.00 of Dutch Lady Products, three (03) serial numbers will be given.</p> <p>4. There is no limit to the amount of entries with valid purchases during the Spend & Win Period.</p> <p>5. Each Proof of Purchase is only eligible to one (1) submission only. The Organiser shall reserve the right to disqualify any submission with duplicated Proof of Purchase.</p> <p>6. Retain the Original Receipt or Proof of Purchase for verification purposes.</p> <p>7. Notwithstanding any of the above, upon receipt of the Entry and/or upon selection of the winners, as the case may be, the Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original Proof of Purchase (hardcopy) and the identification documents for verification prior to the delivery of the Prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the Prizes.</p>
<p>Entry Deadline</p>	<p>All entries must be received by the Organiser on or before 23:59:59 on 14 April 2024.</p> <p>For the weekly submission, the Organiser shall receive the submission of Entries on or before 23:59:59 of the last date of each Spend & Win Week as tabulated below.</p> <p><u>Spend & Win Week Schedule</u></p> <ul style="list-style-type: none"> <input type="checkbox"/> Week 1 : 1 March 2024 – 10 March 2024 <input type="checkbox"/> Week 2 : 11 March 2024 – 17 March 2024 <input type="checkbox"/> Week 3 : 18 March 2024 – 24 March 2024 <input type="checkbox"/> Week 4 : 25 March 2024 – 31 March 2024 <input type="checkbox"/> Week 5 : 01 April 2024 – 07 April 2024 <input type="checkbox"/> Week 6 : 08 April 2024 – 14 April 2024
<p>Judging Details</p>	<p>Verification of Entries</p> <ol style="list-style-type: none"> 1. Original Tax Invoice receipt indicating the Product(s) and Values, Receipt Number, Valid Purchase Date and Outlet Name 2. Valid required Personal Details 3. No Duplication of Proof of Purchase 4. No alteration of receipt in any form; store name, items purchased, prices and transaction time 5. Handwritten Receipt, Purchase Order and Delivery Note will not be accepted as proof of purchase. <p>Shortlisting of Winners</p> <p>Each participant is eligible to win a maximum of two (02) prizes during the Spend & Win Period;</p> <ul style="list-style-type: none"> • 1 x Weekly Prize and 1 x Grand Prize , or • 1 x Weekly Prize and 1 x First Prize

The Organiser will contact all shortlisted Winners via WhatsApp from the Spend & Win number **013-611 5339** to the winner's WhatsApp number submitted during the Spend & Win entry submission to answer a simple Spend & Win question. Shortlisted winners must reply and provide the correct answer within the stipulated time frame to be eligible to win the Prize.

Failure to answer the question correctly or within the stipulated time frame will result in forfeiture of the prize. The Organiser will not be held liable in the event the Qualified shortlisted winners cannot be contacted for whatever reasons.

Question: **"DUTCH LADY® Growing Up Milk contains 5x DHA*." (Yes/ No)**

Weekly Prize : 20 x Habib 1g 999.9 Gold Bar

There are twenty (20) Habib 1g 999.9 Gold Bar to be won for each week for six [6] consecutive weeks. In total, there are hundred twenty [120] Weekly Prizes to be won throughout the Spend & Win Period.

The shortlisted weekly winners will be determined based on the serialized number of Qualified entries received during the Spend & Win Weekly Period, for example: if there are 580 eligible entries/serial numbers received during the Spend & Win Week, this number will be divided by 20. Illustration of computation is as follows:

$$580 \div 20 = 29^*$$

The Weekly Prize shortlisted winner is the 29th serial number entry and subsequent serial numbers with the multiplication of 29. Example of the shortlisted winning serial number; 29*, 58*, 87*, 116*, 145*, 174*, 203*, 232*, 261* and so forth.

Total of **20 winners** will be selected for **EACH** Spend & Win Week.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

First Prize : 6 x Habib 5g 999.9 Gold Bar

There are six (6) Habib 5g 999.9 Gold Bar to be won throughout the Spend & Win Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Spend & Win Period, for example: 3,380 eligible entries/serial numbers received during the Spend & Win Period and the subtraction of Grand Prize winner's Entry/Entries and divided by 6. Illustration of computation is as follows:

Assuming Grand Prize winner's entries = 18* entries ;

$$3,380 - 18^* = 3,362 \div 6 = \underline{560.3^*}$$

	<p>The First Prize shortlisted winners is the 560* serial number entry and subsequent serial number with the multiplication of 560. Example of the shortlisted winning serial number; 560*, 1120*,1680*, 2240*, 2800* and 3360*.</p> <p>Total of 6 winners will be selected throughout the Spend & Win Period.</p> <p>The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.</p> <p>Grand Prize : 1 x Habib 20g 999.9 Gold Bar There is one (1) Habib 20g 999.9 Gold Bar to be won throughout the Spend & Win Period.</p> <p>The shortlisted winner will be determined based on the serialized number of Qualified entries received during the Spend & Win Period, for example: if there are 3,380 eligible entries/serial numbers received during the Spend & Win Period, this number will be divided by 2. Illustration of computation is as follows:</p> <p>$3,380 \div 2 = 1,690^*$</p> <p>The Grand Prize shortlisted winner is the 1,690* serial number entry.</p> <p>Total of 1 winner will be selected throughout the Spend & Win Period.</p> <p>The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.</p> <p>Winner Announcement The list of winners will also be announced on the Organizer’s social media page at https://www.facebook.com/DutchLadyKidsNutrition</p> <p>All selected winners will be informed via WhatsApp to the contact number which the Organiser received in the Qualified Entries to request for delivery address as part of the Prize fulfilment process.</p> <p>The Organiser shall reserve the right to request for evidence of the original Proof of Purchase (hardcopy) for verification and prize redemption. Failure to produce the hard copy of the Proof of Purchase upon request will result in disqualification and prize forfeiture.</p>
<p>Prizes</p>	<p>Grand Prize 1 x Habib 20g 999.9 Gold Bar</p> <p>First Prize 6 x Habib 5g 999.9 Gold Bar</p>

	<p>Weekly Prize (6 x Weeks) 20 x 6 x Habib 1g 999.9 Gold Bar (Total of 120 Weekly winners)</p>
<p>Prize Claim/Delivery Date</p>	<ol style="list-style-type: none"> 1. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. 2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser. 3. All prizes will be processed for collection within 30 working days from the end of the Spend & Win Period ; 14th April 2024. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser. 4. All Winners are required to self-collect the prizes at the appointed agency's office. Winners are solely responsible for the collection of the Prize and the Organiser shall not be obliged to give extension notice of the Prize Collection Period. Should a Winner not be able to self-collect the Prize at the appointed agency's office, any additional costs of hand delivery by the appointed agency will have to be borne by the Winner at their own expense which may include transportation, accommodation and/or any other related expenses or Winner may authorize third party collection of the Prize with a written consent and authorization letter to the Organiser. 5. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice. 6. The Prizes must be claimed within three [3] months from the date of the letter or announcement or notice of the claim of the prize whichever is earlier. 7. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law. 8. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
<p>Additional Terms</p>	<ol style="list-style-type: none"> 1. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Spend & Win Period, make Prize substitutions, cancel, terminate or suspend the Spend & Win in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Spend & Win will constitute their acceptance of the Terms and Conditions.

	<ol style="list-style-type: none">2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Spend & Win, as well as the redemption and/or utilisation of any Prize won.3. The Organiser's decision on all matters relating to the Spend & Win including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.4. By participating in this Spend & Win, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.5. By submitting an entry to the Spend & Win, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.6. For a more detailed description of our privacy practices, please refer to our Privacy Policy at https://www.smartmoments.com.my/en/privacy-policy/ .7. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows: Dutch Lady Careline Telephone No. : 1800 81 3855 E-mail address: dutchladycareline@frieslandcampina.com
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